

# ReadyGuard-REN

## Security System



### User Guide

K5964-1 9/01



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*Congratulations on your ownership of a First Alert Professional Security System. You have made a wise decision in choosing it, for it represents the latest in security protection technology today. First Alert Professional is one the world's largest manufacturer of security systems, and millions of premises are protected by First Alert Professional products.*

# SYSTEM OVERVIEW

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## Features

### General Information

This system offers you three forms of protection: burglary, fire, and emergency, depending on the configuration of your system. The system consists of a master keypad for controlling system operation, various wireless sensors that provide perimeter and interior burglary protection, and optional smoke or combustion detectors to provide early fire warning. In addition, optional wireless keypads may have been installed to allow you to control the system away from the master keypad. The system may also be controlled from a remote telephone and can be used as a speaker phone.

The system uses microcomputer technology to monitor all protection zones and system status, display appropriate information on the keypad display, and initiate appropriate alarms. Your system may also have been programmed to automatically send alarm or status messages over the phone lines to a central alarm monitoring station, and may also be capable of two-way voice communication with the central station.

**The user features of this security system are listed below. Ask your installer which features have been programmed for your system.**

- **STAY and AWAY arming modes:** By using these modes you can protect either the perimeter only, or the entire premises.
- **3 panic key functions:** Designated keys allow you to manually activate fire, personal emergency, or silent alarms. Refer to the *PANIC KEYS* section for detailed information.
- **Paging feature:** Alerts you to certain system conditions by displaying code numbers that indicate the type of condition that has occurred. In addition, pressing the AUX key can send a predefined message to your pager, if programmed to do so (see AUX key function below). Refer to the *PAGING FEATURE* section for detailed information.
- **Real-time clock:** Keypad displays current time. Refer to the *CLOCK/CALENDAR* section for procedures for setting the time.
- **Voice announcement of system status:** The master keypad's built-in speaker announces system status at the press of a key. Refer to the *CHECKING SYSTEM STATUS* section for detailed information.
- **Message center:** The system allows recording and play back of brief messages. Refer to the *RECORDING/PLAYBACK MESSAGES* section for procedures.
- **Device activation:** Designated keys allow you to turn lights and/or other devices on and off. In addition, some devices (e.g., a light) may be programmed to activate automatically as a result of a system event such as an alarm or trouble condition. Refer to the *USING POWERLINE CARRIER DEVICE COMMANDS* section for detailed information.
- **AUX key function:** Designated key lets you activate a predefined series of keystrokes with a single press of the **AUX** key plus user code, if programmed to do so (see Paging feature above). Refer to the *AUX FUNCTION* section for detailed information.
- **Scheduling feature:** Allows you to schedule the automatic activation or deactivation of X-10 devices or program events (e.g. alarm clock, reminder, and latch key).

# ***SYSTEM OVERVIEW***

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## ***Features***

- **Two-way voice:** Allows the central station to listen, talk to or conduct two-way conversations with individuals on the premises Refer to the TWO-WAY VOICE section for detailed information.
- **Phone Control:** Provides a remote interactive phone capability that permits access to the security system from any off-site touch-tone telephone.
- **Speaker Phone Operation:** The system is capable of operating as a speaker phone allowing hands free telephone conversation.
- **Security Codes:** The system is capable of supporting an Installer code, Master user code and six additional User codes. Refer to the *SECURITY CODES* section for detailed information.

# SYSTEM OVERVIEW

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## General Operation

### Zones

Your system's sensing devices have been assigned to various "zones." For example, the sensing device on your entry/exit door may have been assigned to zone 01, sensing devices on windows in the master bedroom to zone 02, and so on. These numbers appear on the display when an alarm or trouble condition occurs.



**ReadyGuard-REN is not intended for UL985 Household Fire applications unless a 24-hour backup battery (P/N LYNXRCHKIT-HC) is installed.**

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### Fire Protection

The fire protection portion of your security system (if used) is always active and will sound an alarm if a fire condition is detected. Refer to the *FIRE ALARM SYSTEM* section for important information concerning fire protection, smoke detectors and planning emergency exit routes from the premises.

### Burglary Protection

Your system provides two modes of burglary protection: STAY and AWAY. STAY mode protects the perimeter only, allowing you to freely move within inside the premises. AWAY mode protects the entire system. Both modes provide an entry delay time that allows you to reenter the premises without setting off an alarm. For additional security, you can turn the entry delay off when arming the system by using the **NO DELAY** key in combination with the desired arming key. The system also allows you to bypass selected zones before arming the system, if desired. Refer to the *BYPASSING PROTECTION ZONES* section. The system also provides a CHIME mode, for alerting users to the opening of protected doors and windows while the system is disarmed.

You must turn on ("arm") the burglary protection portion of your system before it will sense burglary alarms. To arm the system, enter your user code then press the desired arming key (AWAY or STAY). Refer to the *ARMING THE SYSTEM* section for detailed procedures and information.

### Security Codes

At the time of installation, you were assigned a personal 4-digit security or "master user" code. You must enter the user code when arming and disarming the system, and when performing other system functions. As an additional security feature, other users who do not need to know your code can be assigned up to 6 different security codes. Refer to the *SECURITY CODES* section for procedures on adding security codes to the system.

### Alarms

When an alarm occurs, the keypad and external sounders will sound for about 15-seconds, and the keypad will display the zone(s) causing the alarm. After 15-seconds, the siren stops temporarily and voice

# **SYSTEM OVERVIEW**

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## ***General Operation***

announcements of the zones in alarm begins. When these zones have been announced, the siren sounds again and the cycle repeats itself, until the system is disarmed (code + OFF) or until alarm bell timeout occurs. If your system is connected to a central monitoring station, an alarm message will be sent. To stop the alarm sounding, simply disarm the system. The zone(s) causing the alarm remain displayed indicating memory of alarm. Refer to the *DISARMING THE SYSTEM* section for information about clearing the memory of alarm display

### **Two-Way Voice Feature**

The ReadyGuard-REN supports voice dialog between an operator at the central station and an individual at the premises. This feature allows the central station to listen, talk to or conduct a two-way conversation with an individual(s) at the premises and allows the operator to gather information about the nature and location of the alarm that may be helpful in responding to fire, police or rescue departments. If the Two-way Voice Feature has been programmed and an alarm condition is detected the system sends an alarm message to the central station. After acknowledgement is received, a “listen in to follow” message is sent to the central station. By responding to this message the central station operator can enter commands that allow him to initiate a 5-minute voice session. The options allow the operator to enter the following modes:

- **Talk:** Allows the operator to speak to individuals at the premises through the system speaker.
- **VOX (2-way voice):** Allows the operator to hold a two-way (speak and listen) conversation with individuals at the premises.
- **Listen:** Allows the operator to listen to any activity at the premises through the system microphone.

If a subsequent zone is violated during a voice session, the system will terminate the session and process the alarm. During the voice session, the ARMED (red) and READY (green) LEDs will alternately blink in the Talk and VOX Modes but not during Listen Mode.

# QUICK VIEW OF SYSTEM FUNCTIONS

NOTE:     = Boxes represent the entering of your 4-digit user code.

## SECURITY FUNCTIONS

Checking system status: -----  STATUS

To arm in STAY mode: -----     \* +  STAY

To restart exit delay: -----  STAY (only if programmed and system armed in Stay mode)

To arm in AWAY mode: -----     \* +  AWAY

To arm with NO DELAY: -----     \* +  AWAY or  STAY +  NO DELAY

To arm if Quick Arm is active: -----  AWAY or  STAY (hold down for at least 2 seconds)

To disarm system and silence alarms: -----     +  OFF

To bypass a zone(s): -----     +  BYPASS + 2-digit zone number(s)

To turn Chime mode on or off: -----  FUNCTION +  CHIME

\* Security code is not required if Quick Arm is active. Instead, press and hold down the  STAY or  AWAY key.

## MESSAGE CENTER

To record a message: -----  FUNCTION +  RECORD

To stop recording before end of 20 secs: -  OFF

To play back a message: -----  FUNCTION +  PLAY

## VOLUME ADJUSTMENT

To adjust message playback/announcement volume: -  FUNCTION +  VOLUME + [3] or [6]

To mute system announcements: -----  FUNCTION +  VOLUME +  OFF

To restore/unmute announcements: -----  FUNCTION +  VOLUME + [3] or [6]

## SPEAKER PHONE OPERATION

To enter speaker phone mode: ----- [#] +  AUX

To exit speaker phone mode: -----  OFF

To enable/disable (toggle) ringer: ----- [#] +  VOLUME +  AUX

To return the keypad to telephone mode (after clearing an alarm or trouble or after disarming the system):

[#] +  AUX

To flash (switch between two calls using call waiting):  AUX \*

\*To return to first call wait at least two (2) seconds and enter  AUX again.

# QUICK VIEW OF SYSTEM FUNCTIONS

## REMOTE PHONE CONTROL OPERATION

- To remotely disarm: -----     + [1]
- To remotely arm in AWAY mode: -----     + [2]
- To remotely arm in STAY mode: -----     + [3]
- To remotely arm in AWAY or STAY mode with NO DELAY:     + [2] or [3] + [0]
- To remotely activate X-10 devices 1-6: --- [#] + [4] + device no.
- To remotely activate X-10 devices 7 & 8:     + [#] + [4] + device no.
- To remotely deactivate X-10 devices 1-6: [#] + [7] + device no.
- To remotely deactivate X-10 devices 7 & 8:     + [#] + [7] + device no.
- To remotely bypass a zone: -----     + [6] + zone no.
- To remotely activate forced bypass: -----     + [6] + [#]\*
- To remotely check system status: ----- [\*]
- To hang up: -----     + [9]

\*If forced bypass was enabled by your installer.

## OTHER FUNCTIONS

- To set the time and date: -----     +  + [63]
- To set scheduling: -----     +  + [64]
- To activate X-10 devices 1-6: -----  +  + device number
- To activate X-10 devices 7 & 8: -----     +  +  + device number
- To deactivate X-10 devices 1-6: -----  +  + device number
- To activate or deactivate X-10 dev. 7 & 8:     +  +  + device number
- To add a user code: -----     \*\* +  + user no. (02-08)+ user code
- To delete a user code (except Master Code): -     \*\* +  + user number (02-08)
- To turn Test mode on: -----     +
- To turn Test mode off: -----     +
- To use the defined AUX function: ----- Press and hold  key 2 seconds (4 beeps) +
- To send message to pager: ----- Press and hold  key 2 seconds (4 beeps)

\*\* Only the master code can be used to add or delete another user code.



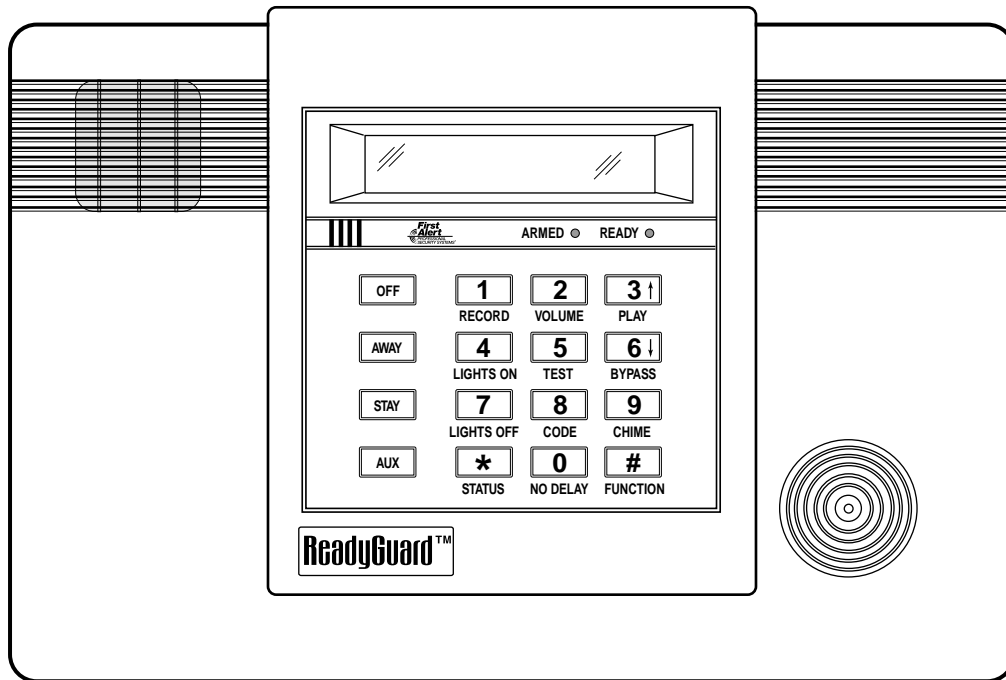
# SYSTEM OVERVIEW

## About the Master Keypad

### General

**IMPORTANT:** If the keypad beeps rapidly upon entering the premises, an alarm has occurred during your absence and an intruder may still be on the premises. LEAVE IMMEDIATELY and CONTACT THE POLICE from a nearby safe location.

The keypad allows you to control all system functions. In the speaker phone mode the keypad becomes a full-function telephone keypad. The keypad features telephone-style keys and a Liquid Crystal Display (LCD), which shows the nature and location of all occurrences.

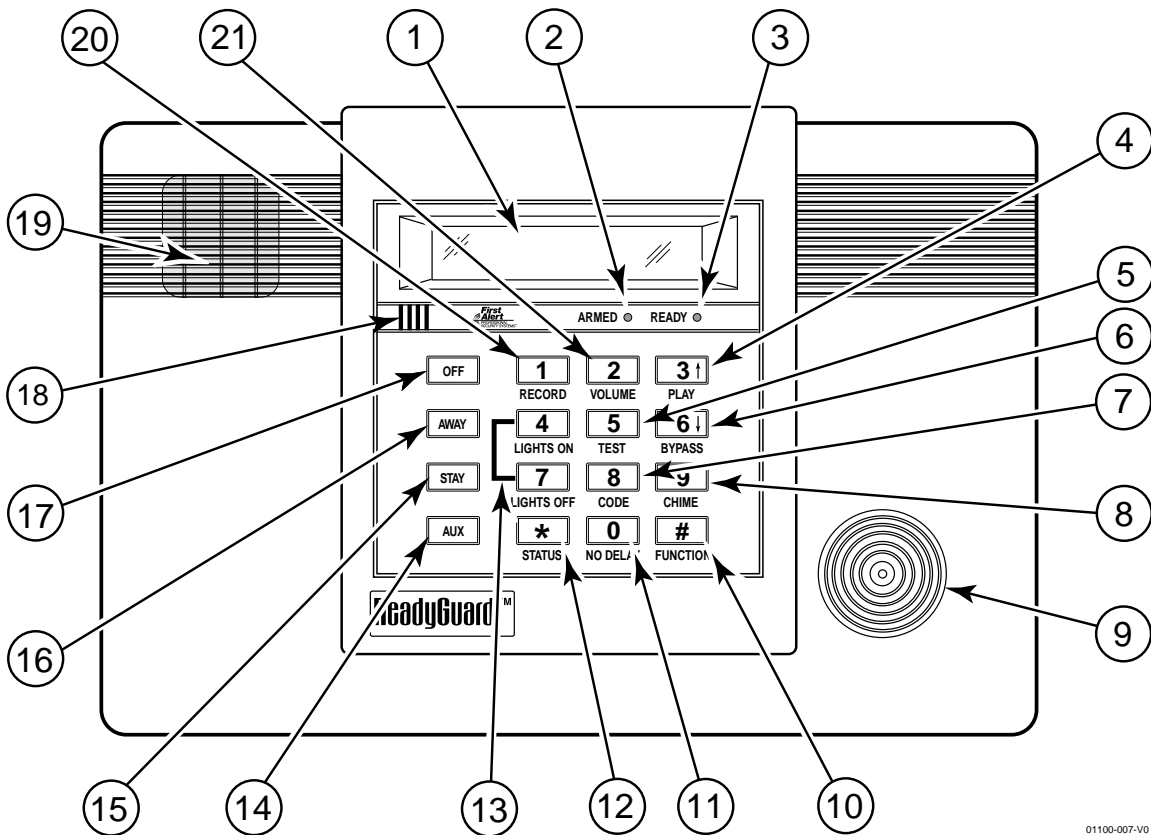


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The keypad also features a built-in sounder, which will sound during alarms and troubles. The keypad also "beeps" during certain system functions, such as during entry/exit delay times, in Chime mode, and when depressing any of the keys (to acknowledge the key press). In addition, a built-in speaker announces system status.

# SYSTEM OVERVIEW

## Master Keypad Definitions



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**IMPORTANT!:** When you use the keypad to enter codes and commands, press the keys within 2 seconds of one another. If 2 seconds elapse without a key depression, the entry is aborted and must be repeated from its beginning.

**NOTE:** Different timeouts may occur when defining auxiliary functions and setting the real-time clock.

# SYSTEM OVERVIEW

## Master Keypad Definitions

**NOTE:** The system functions described below are for reference only, and require additional key entries to activate.

1. **DISPLAY WINDOW:** Liquid Crystal Display (LCD). Displays protection point identification and system status, messages, and user instructions.
2. **ARMED INDICATOR:** (RED) Lit when the system has been armed (STAY, AWAY, NO DELAY). Blinks when armed and fault exists, or once per second when AVM (VOX or Talk) or speaker phone mode is active.
3. **READY INDICATOR:** When lit, indicates system is ready to be armed; blinking indicates system is not ready (a zone is open). Blinks once per second when AVM (VOX or Talk) or speaker phone mode is active.
4. **PLAY KEY:** Announces a user's message if one was previously recorded. See RECORD function.
5. **TEST KEY:** Tests the system and alarm sounder.
6. **BYPASS KEY:** Removes individual protection zones from being monitored by the system. Displays currently bypassed zones.
7. **CODE KEY:** Allows entry of additional user codes that can be given to other system users.
8. **CHIME KEY:** Turns the Chime mode on and off. When on, any entry through a protected delay or perimeter zone while the system is disarmed will cause a tone and voice descriptor to sound at the keypad.
9. **INTERNAL SOUNDER:** Source of alarm sounds (see "Summary of Audible Notifications" section).
10. **FUNCTION KEY:** Allows alternate key functions.
11. **NO DELAY KEY:** Used with STAY or AWAY function to eliminate the entry delay. Alarm sounds immediately if entry is opened.
12. **STATUS KEY:** When pressed prior to arming, the keypad will display all open zones, and will announce system status.
13. **LIGHTS ON / LIGHTS OFF KEYS:** Turns lights or other devices on or off, if programmed by the installer.
14. **AUX KEY:** Can be programmed to either perform a predefined function or to send a preset message to a pager.
15. **STAY KEY:** Arms the perimeter burglary protection, guarding protected doors, windows and other perimeter protection points, and sounds an alarm if one is opened. Interior protection is not armed, which allows movement within your house without causing an alarm. Entrance can be made through an entry delay zone without causing an alarm if the system is disarmed before the entry delay time expires.
16. **AWAY KEY:** Completely arms both perimeter and interior burglary protection for backup protection by sensing an intruder's movements through protected interior areas as well as guarding protected doors, windows, etc. Entrance can be made through an entry delay zone without causing an alarm if the system is disarmed before the entry delay time expires.
17. **OFF KEY:** Disarms the burglary portion of the system, silences alarms and audible trouble indicators, and clears alarm trouble display after the problem has been corrected.
18. **MICROPHONE:** Used to record personal messages up to 20 seconds long, and for 2 way voice and speaker phone.
19. **SPEAKER:** Source of audible internal warning and confirmation sounds, status announcements, as well as alarms (see "Summary of Audible Notifications").
20. **RECORD:** Activates the recording function to record personal messages.
21. **VOLUME:** Sets the volume of system announcements and status beeps.
- **KEYS 0-9:** Used to enter your individual security access code(s).

# SYSTEM OVERVIEW

## About the Display and Indicators



### Display Definitions (for other displays, see *Trouble Messages*)

- ALARM:** Appears when the system is armed and an intrusion has been detected (also appears during a fire alarm or audible emergency alarm). Accompanied by the protection zone that is in alarm.
- AWAY:** All burglary zones, interior and perimeter, are armed.
- INSTANT:** Entry delay is turned off.
- STAY:** Perimeter burglary zones, such as protected windows and doors, are armed.

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**UL** ReadyGuard-REN is not intended for UL985 Household Fire applications unless a 24-hour backup battery (P/N LYNXRCHKIT-HC) is installed.

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- FIRE:** Appears when a fire alarm or fire fault is present. Accompanied by a display of the zone that is in alarm.
- LOW BAT:** Low battery condition in a wireless sensor (if zone number is displayed) or low system battery (if no zone number is displayed). If 00 is displayed, a wireless keypad (5827) has a low battery condition.
- AC:** Appears when AC power is present. If not displayed, the system is operating on backup battery power.
- CHIME:** Appears when the Chime feature is activated.
- TEST:** Appears when the system is in Test mode.
- REC:** Appears when the system is in Recording mode.
- MESSAGE:** Appears when a message has been recorded and has not yet been played back.
- BYPASS:** Appears when one or more burglary protection zones have been bypassed.
- FAULT:** Appears at any time a malfunction is discovered in the system; or any time an open is detected in a fire zone; or when a fault in a day/night burglary zone is discovered during a disarmed period. Accompanied by a display of the zone number in trouble.
- PH:** Appears in place of the clock when the speaker phone mode is active.
- PC:** Appears during a remote phone control session.

### LED Meanings

- ARMED LED:** ON = System armed  
(Red) OFF = System disarmed  
Blinking = System armed, but a fault exists  
Blinking alternately with READY LED = AVM (VOX or Talk) or speaker phone mode is active
- READY LED:** ON = System disarmed, ready to arm  
(Green) OFF = System armed  
Blinking = System disarmed, not ready to arm (a fault exists)  
Blinking alternately with ARMED LED = AVM (VOX or Talk) or speaker phone mode is active.

# SECURING THE PREMISES

## Checking System Status

### General Information

Before arming your system, all protected doors, windows, and other protection zones must be closed or bypassed (see the *BYPASSING PROTECTION* section). Pressing the **[STATUS]** key will announce all zones that are faulted, as well as any other abnormal system condition, making it easier for you to secure any open zones.

**READY LIGHT:** The green READY indicator on the keypad will be lit if the system is ready to be armed. If blinking, the system is not ready.

### Press the **[STATUS]** Key

Press the **[STATUS]** key once to announce the general status of the system. Depending on the current state of the system the following phrases may be heard:

*disarmed, ready to arm [message] [check system]*

*disarmed, [not ready to arm], [message]*

*armed [away] [stay] [instant] [check system] [message]*

**NOTE:** The phrases shown in brackets are variable, and are announced only if appropriate in the current state of the system.

Press the **[STATUS]** key a second time<sup>†</sup> to announce specific system status. Depending on the current state of the system the following phrases may be heard:

*fire alarm [zone voice descriptors]*

*alarm [zone voice descriptors]*

*fire fault [zone voice descriptors]*

*fault [zone voice descriptors]*

*low battery [zone voice descriptor]*

*system low battery*

*check system*

*AC loss*

*zones bypassed*

*chime* <sup>†</sup> (second depression must be made within 10 seconds of the first)

**VOLUME LEVEL:** The volume level of system announcements can be increased or decreased. Refer to the *MESSAGE RECORDING/PLAYBACK* section for the procedure.

### System Can Be Armed

The READY LED will be lit once all protection zones have been closed or bypassed. You may now arm the system as usual.

# SECURING THE PREMISES

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## Arming the System

### Arming in Stay Mode

Use this mode when you are staying home, but expect someone to use the entrance door later. Close all protected perimeter windows and doors before arming. The green READY indicator on the keypad should be lit if the system is ready to be armed.

**To arm in STAY mode:**     +  STAY or press and hold  STAY \*\*  
Your User code\*\*

\*\* See Quick Arming paragraph.

The keypad beeps three times and displays the armed STAY message. The red ARMED indicator lights and the system announces “armed STAY–exit now.”

When armed in STAY mode, the system will sound an alarm if a protected door or window is opened, but you may otherwise move freely throughout the premises. Late arrivals can enter through the entrance door without causing an alarm, but they must disarm the system within the entry delay period or an alarm will occur.

### Restarting Exit Delay While System Armed

Ask your installer if this feature is active for your system. If active, you can restart the exit delay at any time after arming in STAY mode. This is useful if you wish to open the entry/exit door to let someone in after arming the system, and avoids having to disarm the system and then re-arm it again.

**To restart exit delay while system is armed in STAY mode:** Press  STAY key

### Arming In Away Mode

Use this mode when no one will be staying on the premises. Close all protected perimeter windows and doors before arming. The green READY indicator on the keypad should be lit if the system is ready to be armed.

**To arm in AWAY mode:**     +  AWAY or press and hold  AWAY \*\*  
Your User code \*\*

\*\* See Quick Arming paragraph.

The keypad beeps twice, or beeps continuously if exit warning has been programmed for your system, and displays the armed AWAY message. The red ARMED indicator lights and the system announces “armed AWAY–exit now.”

When armed in AWAY mode, the system will sound an alarm if a protected door or window is opened, or if any movement is detected inside the premises. You may leave through the entrance door during the exit delay period without causing an alarm. You may also re-enter through the entrance door, but you must disarm the system within the entry delay period or an alarm will occur.

# **SECURING THE PREMISES**

## ***Arming the System***

### **Arming the System With No Delay**

Use NO DELAY with STAY mode when you are staying home and do not expect anyone to use the entrance door.

Use NO DELAY with AWAY mode when the premises will be vacant for extended periods of time such as vacations, etc.

When armed with NO DELAY, the system will sound an alarm if a protected door or window is opened, including the entrance door. You may leave through the entrance door during the exit delay period without causing an alarm, but an alarm will sound as soon as someone reenters.

**To arm with NO DELAY:**     +  AWAY or  STAY +  NO DELAY

Your user code\*\*

\*\* See Quick Arming paragraph.

### **Quick Arming**

If Quick Arm was programmed by the installer, you do not need to enter the security code to **arm** the system. Instead, simply press and hold down the desired arming key for at least 2 seconds. The security code must always be used to **disarm** the system, however.

**To arm if Quick Arm is active:**  AWAY or  STAY hold down for at least 2 seconds

**To arm with NO DELAY if Quick Arm is active:**  AWAY or  STAY then  NO DELAY hold down for at least 2 seconds

**IMPORTANT:** The Babysitter Code and Installer Code cannot disarm the system unless it was used to arm the system. In addition, if the system is armed by pressing and holding the Quick-Arm buttons, neither the Babysitter Code nor Installer Code can disarm the system.

# SECURING THE PREMISES

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## Entry/Exit Delays

### Exit Delay

**Exit delay** begins immediately after arming the system, and gives you time to leave through the designated exit door without setting off an alarm. A slow beeping will sound throughout the exit delay period, if programmed.

### Exit Alarms

Exit Alarm Active

To minimize false alarms sent to the alarm monitoring company, your system may have been programmed for this feature. Ask your installer if Exit Alarm is active for your system.

Whenever you arm the system, the exit delay begins. If an entry/exit door or interior zone is faulted when the exit delay ends (e.g., exit door left open), the system sounds an alarm and starts the entry delay timer. If you disarm the system before the entry delay ends, the alarm sound stops and the message "CA" is displayed on the keypad, along with a zone number indicating the faulted zone. No message is sent to the alarm monitoring company. To clear the exit alarm condition, the open zone must be made re-secured; to clear the display, enter your code plus OFF.

If you do not disarm the system before the entry delay ends, and an entry/exit door or interior zone is still open, the alarm sound continues and an "exit alarm" message is sent to the alarm monitoring company. The message "EA" is displayed on the keypad, along with a zone number indicating the faulted zone. To stop the alarm, the system must be disarmed (your code plus OFF); to clear the display, enter your code plus OFF a second time. An exit alarm also results if an entry/exit door or interior zone is faulted within two minutes after the end of the exit delay.

### Entry Delay

**Entry Delays** give you time to disarm the system when you re-enter through the designated entrance door. You must disarm the system before the entry delay period ends, or an alarm will occur. The keypad beeps during the entry delay period, reminding you to disarm the system. There are two entry delays (if programmed). The first is for your primary entrance and the second can be used for a secondary entrance, where a longer delay is required to walk to the keypad to disarm the system.

You can also arm the system with no entry delay at all by using the  NO DELAY key when arming. This can provide greater security while on the premises or while away for extended periods of time. See *ARMING THE SYSTEM* section for procedure.

See your installer for delay times programmed for your system.

Exit Delay:  00-99 seconds

Entry Delay 1:  00-99 seconds      Entry Delay 2:  00-99 seconds



# SECURING THE PREMISES

## Disarming the System

Use the  OFF key to disarm the system and to silence alarm and trouble sounds. See the *SUMMARY OF AUDIBLE NOTIFICATION* section for information, which will help you to distinguish between fire and burglary alarm sounds.

**IMPORTANT:** If you return and the main burglary sounder is on, DO NOT enter the premises, but call the police from a nearby safe location. If you return after an alarm has occurred and the main sounder has shut itself off, the keypad will beep rapidly upon entering. This indicates that an alarm has occurred during your absence and an intruder may still be on the premises. LEAVE IMMEDIATELY and CONTACT THE POLICE from a nearby safe location.

To disarm the system and silence burglary alarms:     +  OFF  
Your user code

The READY indicator will light (if no alarms have occurred while armed) and the keypad will beep once to confirm that the system is disarmed.

### Memory of Alarm

If an alarm occurs, the keypad displays the zone number (s) that caused the alarm and the type of alarm (e.g., "FIRE ALARM"). These messages remain displayed until cleared by a user.

To clear the display, note the zone number displayed and enter an OFF sequence (enter your security code and press the  OFF key).

If the READY indicator is blinking, go to the displayed zone and correct the fault (close windows, etc.). If the fault cannot be corrected, notify your alarm company.

# SECURING THE PREMISES

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## Bypassing Protection Zones

### Bypassing Individual Zones

Use the **BYPASS** key when you want to arm your system with one or more zones intentionally unprotected.

Bypassed zones are unprotected and will not cause an alarm when violated while your system is armed. **All bypasses are removed when an OFF sequence (security code plus OFF) is performed.** Bypasses are also removed if the arming procedure that follows the bypass command is not successful.

**The system will not allow fire zones to be bypassed.**

**The system must be disarmed first.**

**To bypass a zone(s):**     + **BYPASS** + 2-digit zone number(s) for zone(s) to be bypassed (e.g., 01, 02, 03, etc.)  
Your user code

**Important!** All single-digit numbers must be preceded by a zero (for example, enter 01 for zone 1).

The keypad will provide a confirmation beep and display the word “BYPASS” along with each bypassed zone number. Wait for these zones to be displayed, to be sure that intended zones are bypassed.

Arm the system as usual when the keypad displays the READY LED on steady.

### Forced Bypass

Your system may allow you to easily bypass all open (faulted) zones without having to enter zone numbers individually. Ask your installer if this feature is active.

**To bypass a zone(s):**     + **BYPASS** + **FUNCTION**  
Your user code

In a few moments, all open zones will be displayed along with the word “BYPASS.” Wait for these zones to be displayed before arming. Arming the system before zones are displayed eliminates all bypasses.

Arm the system as usual when the keypad displays the READY LED on steady.

### Displaying Bypassed Zones

The system allows you to determine what zones have been previously bypassed. Bypassed zones can be displayed only when the system is disarmed, and when the “BYPASS” message described above is displayed.

**To display bypassed zone(s):**     + **BYPASS** + WAIT  
Your user code

In a few moments, all open zones will be sequentially displayed along with the word “BYPASS.”

# SECURING THE PREMISES

## Panic Keys / Chime Mode

### Panic Keys

Your system may have been programmed to use special keys to manually activate panic functions. The functions that might be programmed are listed below. See your installer for the function(s) that may have been programmed for your system.

Active Panic Functions

| Your installer should note the functions that are active in your system. | Keys    | Zone | Function |
|--|---------|------|----------|
|  | 1 and * | 95   |          |
|  | 3 and # | 96   |          |
|  | * and # | 99   |          |

To use a paired key panic function, simply press both keys of the assigned pair at the same time. If your keypad has lettered keys for panic functions, press the designated key and hold down for at least 2 seconds to activate the panic function. Panic keys can also be activated by wireless devices such as the Ademco 5827. Ask your installer about this feature.

### Types of Panic Alarms

**A silent emergency/silent alarm** sends an alarm signal to the alarm monitoring company,<sup>†</sup> but there will be no audible alarms or visual displays.

**An audible emergency/audible alarm** sends an emergency message to the alarm monitoring company<sup>†</sup> and sounds a loud, steady alarm at your keypad **and** at any external sounders that may be connected (“ALARM” plus a zone number are also displayed).

**A personal emergency/aux alarm** sends an emergency message to the alarm monitoring company<sup>†</sup> and sounds at keypads, but not at external sounders. (“ALARM” plus a zone number are also displayed).

**A supervised fire alarm** sends a fire alarm message to the alarm monitoring company<sup>†</sup> and uniquely activates keypad and any external sounders (“FIRE ALARM” plus a zone number are also displayed).

<sup>†</sup> If your system is connected to an alarm monitoring company

### Chime Mode

Your system can be set to alert you to the opening of a door or window, while it is disarmed, by using CHIME mode. When activated, three beeps will sound at the keypad whenever a protected perimeter door is opened and the zone voice descriptor will be announced. Pressing the **STATUS** key will display the open protection points.

Note that the Chime mode can be turned on only when the system is disarmed.

**To turn Chime mode on or off:** **FUNCTION** + **CHIME**

The “CHIME” message displays while Chime mode is on, and disappears from the display when Chime mode is off.

# USER FUNCTIONS

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## Paging Feature

### Automatic Paging

If the Paging feature has been programmed for your system, your pager will respond to certain conditions as they occur in your system by displaying a message that indicates the type of condition that has occurred. The message appears in a 7-digit format explained below. The system can also be programmed to send up to 16 additional digits that will appear in front of the 7-digit message. These 16 digits may consist of a PIN number or special digits needed by the pager, account number, pauses, or any other special characters you may choose (for example, you may want to use a special character code to distinguish between security system messages and usual pager messages). See your installer if these additional characters are desired.

### Code Format

The Pager Code takes the following form: **(AAAAAAAAAAAAAAAAAAAA) EEE-00NN**

AAA... = Optional 16 digits, programmed by your installer.

EEE = 3-digit number describing the event that has occurred, as follows:

911 = Alarm (00NN following indicates the zone that caused the alarm)

101 = Open, system disarmed (00NN following indicates user number)

102 = Close, system armed (00NN following indicates user number)

811 = Trouble (00NN following indicates the zone that caused the trouble)

00NN = First two digits are always 00, followed by 2-digit user or zone number, depending on the type of event that occurred. If NN = 00, it can mean an AC loss has occurred, the system battery is low, or a 5827 wireless keypad battery is low. The Master Keypad will indicate the specific condition.

### Examples:

Pager displays: 911-0004

This indicates your system is reporting an alarm (911) due to a fault on zone 4 (0004).

Pager displays: 101-0005

This indicates that your system is reporting an open/disarm (101) by user 5 (0005).

### Manual Paging

In addition, your system may have been programmed to send a unique pager message when the AUX key is pressed (see *AUX FUNCTION* section for alternate function of this key). The actual message sent is 999-9999 (the hyphen may not appear, depending on your pager service). This code can be used to alert the person with the pager to whatever meaning you pre-arrange (e.g., "call home"). Ask your installer if this has been done for your system.

**To manually send the pager message, if programmed:** AUX (hold until 4 beeps sound)

# USER FUNCTIONS

## Using Powerline Carrier Device Commands (Lights On/Lights Off Keys)

### General Information

Powerline Carrier devices (e.g. X-10 brand devices) are programmable switches that can be used to perform many different functions. Your system may be set up so that certain lights or other devices can be turned on or off by using the device command from the keypad. Ask your installer if this has been done in your system. If programmed for your system, some devices may activate automatically upon certain system conditions. In this case, the following commands can be used to override the device activation. See your installer for a full explanation of this feature.

To activate X-10 devices 1-6:   +  LIGHTS ON + dev. no. (2 beeps)

To deactivate X-10 devices 1-6:   +  LIGHTS OFF + dev. no. (2 beeps)

To activate X-10 devices 7 & 8\*\*:     +   +  LIGHTS ON + dev. no. (2 beeps)  
Your user code

To deactivate X-10 devices 7 & 8\*\*:     +   +  LIGHTS OFF + dev. no. (2 beeps)  
Your user code

\*\* Devices 7 and 8 may be assigned to system devices, such as alarm bells, which should not be activated using this command because they are activated automatically under certain system conditions. See your installer and the table below.

### Device Descriptions

See your installer for device numbers assigned for your system.

| Device | Description |
|--------|-------------|
| 1      |             |
| 2      |             |
| 3      |             |
| 4      |             |
| 5      |             |
| 6      |             |
| 7      |             |
| 8      |             |

# USER FUNCTIONS

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## Message Recording/Playback/Volume Control

### Recording a Message

Your system can record a brief message (up to 20 seconds) that can be played back later.

**To record a message:**  +

The keypad beeps and displays "REC MESSAGE." Begin speaking into the microphone.

**NOTE:** The Record function can only be performed from the master keypad. It cannot be performed from any other wireless keypad (ex. 5827).

**To stop recording before the end of 20 seconds:** Press

Otherwise, the recording automatically stops after 20 seconds. The keypad beeps twice, the REC display turns off, but the MESSAGE display remains on.

### Message Playback

The lighted word MESSAGE indicates that a new message is in memory. After playing the message, the MESSAGE display turns off. See NOTE below if using a wireless keypad.

**To play back a message:**  +

### Adjusting the Volume

The volume level of message playback, system announcements, and status beeps can be changed. You can also mute system announcements if desired. See NOTE below if using a wireless keypad.

**To adjust message playback/system announcement volume:**

+  + [3] or [6] †

† [3] = increases volume one level, [6] = decreases volume one level (when pressed the keys beep at the selected volume.)

Repeat the key sequence until the desired volume level is achieved.

**To mute system announcements:**  +  +

When muted, no system announcements will be made. Recorded messages will be announced, though, when  is pressed.

**To restore announcement sounding:**  +  + [3] or [6]

Volume level will be restored to the level that was selected prior to muting the sound.

|  |
|--|
| <p><b>NOTE:</b> If a wireless keypad (5827) has been installed and is programmed for quick arming, it cannot be used to activate message playback or adjust the volume. In this case, you must use the master keypad to perform these functions.</p> |
|--|

# USER FUNCTIONS

## AUX FUNCTION

### General Information

The  **AUX** key may have been programmed to either perform a predefined function or to send a preset message to a pager (see *PAGER FEATURE* section for pager operation). Ask your installer which function has been assigned for your system.

**AUX** Key:  PRE-DEFINED FUNCTION       PAGING FUNCTION

If programmed for the AUX function, you can use the  **AUX** key to activate a string of up to 20 keystrokes that have been stored in the system's memory. Typical functions include:

- Seldom used but repeatable sequences
- Arming sequences that involve bypassing zones before arming
- Device activation sequences

### Defining the AUX Function

The system must be disarmed before defining a function.

1. Enter     +  **FUNCTION** +  **AUX** (hold down at least 2 seconds until 4 beeps sound).  
Master user code
2. Press the desired command sequence, up to 20 keystrokes. Press the  **AUX** key between each command in the sequence.
3. Press the  **AUX** key twice to end the definition.

For example, to bypass Zones 10 and 11 and arm AWAY with NO DELAY, enter the following string:

+  **FUNCTION** +  **AUX** + [6] + [10] + [11] +  **AUX** +  **AWAY** + [0] +  **AUX** +  **AUX**  
Master user code

Note that the  **AUX** key is included in the 20 keystroke maximum.

### Performing the AUX function

Press and hold down the  **AUX** key (hold down at least 2 seconds until 4 beeps sound), then enter

The defined function will begin.  
Your user code

# USER FUNCTIONS

## Clock/Calendar

Your system can display the current time (see your installer). The date is not displayed, but has an internal function. **The system must be disarmed with no faults present.**

To set the time and date:     +  FUNCTION + [63]

Master user code or  
Installer Code

- |   |
|---|
| <p><b>NOTES:</b></p> <ol style="list-style-type: none"><li>1. The keypad beeps twice for invalid data entries (e.g., an hour greater than 12), and the entry will not be accepted. The keypad beeps once for valid entries.</li><li>2. Clock-Setting mode automatically ends if no keys are pressed for one minute.</li><li>3. Daylight savings time may have been programmed to automatically begin and end.</li><li>4. It is not possible to enter the real time clock programming mode from a wireless keypad (i.e. Ademco 5827)</li><li>5. It is not possible to enter the real time clock programming mode when either FC or CA is displayed on the display.</li></ol> |
|---|

**Hour**  12: P (The current hour will be displayed with the AM/PM indication.)

Enter the 2-digit hour (i.e., 01-12).

Press [\*] to accept the entry and continue to the AM/PM selection.

Press [#] to exit Clock-Setting mode (keypad beeps 4 times).

**AM/PM**  12: P (The current AM/PM setting will display A or P.)

Enter 1 for PM or 0 for AM.

Press [\*] to accept the entry and continue to the minute selection.

Press [#] to return to hour-setting prompt.

**Minute**  :25 (The current minute will display.)

Enter the 2-digit minute (i.e., 00-59).

Press [\*] to accept the entry and continue to the month selection.

Press [#] to return to AM/PM setting.

**Month**  7 (The current month will display.)

Enter the 2-digit month designation (i.e., 01-12).

Press [\*] to accept the entry and continue to the day selection.

Press [#] to return to the minute setting.

**Day**  07 (The current day of the month will display.)

Enter the 2-digit day of the month (i.e., 01-31).

Press [\*] to accept the entry and continue to the year setting.

Press [#] to return to the month setting.

**Year**  98 (The current year will display.)

Enter the last two digits of the year (i.e., 00-99).

Press [\*] to accept the entry and exit Clock-Setting mode (keypad beeps 4 times).

Press [#] to return to the day setting.



# USER FUNCTIONS

## Scheduling User Interface

To access the Scheduling User Interface enter:     +  [FUNCTION] + [64]  
Master user code or  
Installer Code

The following entries will be sequentially prompted to the user. Note that all inputs are checked for validity upon entry and all invalid entries are rejected. Hitting a [\*] will allow the entries to be accepted and advance to the next field. Hitting a [#] will reject the entry and back up one field. Hitting the [#] in the "Schedule Number" screen will exit the schedule programming.

- |               |   |
|---------------|---|
| <b>NOTES:</b> | <ol style="list-style-type: none"><li>1. During the schedule programming, if three minutes passes and no key was entered, the programming will be terminated and no values will be saved. Furthermore, if a zone is troubled while in schedule programming, the system will abort the programming mode and show the troubled zone, and any uncompleted program event will not be saved.</li><li>2. It is not possible to enter the schedule programming mode from a wireless keypad (i.e. Ademco 5827)</li><li>3. It is not possible to enter the schedule programming mode when either FC or CA is displayed on the display.</li></ol> |
|---------------|---|

Because the keypad display does not show prompt titles, you must refer to these instructions while programming the system. The prompts are indicated by a number/letter combination.

The prompts for option #64 are as follows:

- |  |   |  |
|--|---|--|
| <input type="text"/> <input type="text"/>          | <input type="text"/> <b>n</b>                                 | Schedule number-----for selecting a schedule number (1-8)                                  |
| <input type="text"/> <input type="text"/>          | <input type="text"/> <b>i</b> <input type="text"/> <b>d</b>   | Event identifier-----for selecting a schedule action (0-5)                                 |
| <input type="text"/> <input type="text"/>          | : <input type="text"/> <b>A</b> <input type="text"/> <b>b</b> | Begin time (hrs, am/pm)----for selecting a schedule begin time (hour, am/pm) entry (00-12) |
| <input type="text"/> <input type="text"/> <b>b</b> | : <input type="text"/> <input type="text"/>                   | Begin time (min)-----for selecting a schedule begin time (minute) entry (00-59)            |
| <input type="text"/> <input type="text"/>          | <input type="text"/> <b>b</b> <input type="text"/> <b>d</b>   | Begin day----- for selecting a schedule begin day (01-17)                                  |
| <input type="text"/> <input type="text"/>          | : <input type="text"/> <b>A</b> <input type="text"/> <b>E</b> | End time (hrs, am/pm)----- for selecting a schedule end time (hour, am/pm) entry (00-12)   |
| <input type="text"/> <input type="text"/> <b>E</b> | : <input type="text"/> <input type="text"/>                   | End time (min)----- for selecting a schedule end time (minute) entry (00-59)               |
| <input type="text"/> <input type="text"/>          | <input type="text"/> <b>E</b> <input type="text"/> <b>d</b>   | End day-----for selecting a schedule end day (01-17)                                       |
| <input type="text"/> <input type="text"/>          | <input type="text"/> <b>d</b> <input type="text"/> <b>n</b>   | Device number----- for selecting a X-10 device number (1-8)                                |

# USER FUNCTIONS

## Scheduling User Interface

**NOTE:** The keypad beeps twice for invalid data entries (e.g.: an hour greater than 12), and the entry will not be accepted. The keypad beeps once for valid entries and four times when a schedule event is programmed successfully.

[x] = the value that was last stored in the memory.

|  |  |  |
|--|--|--|
| <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: auto;"> <i>x n</i> </div>     | <p><b>Schedule number</b><br/> [x] = schedule number 1 to 8<br/> [*] = continue<br/> [#] = exit schedule programming mode</p>  | <p>Enter the 1-digit schedule number to be programmed, then press [*] to accept and advance to the next programming field: Event Identifier.</p> <ul style="list-style-type: none"> <li>Press the [#] key in this entry will exit the schedule programming mode. The keypad will beep four times and exit.</li> <li>Schedule number 7 and 8 are always random events that are meant to work only with X-10 devices.</li> </ul> <p><b>NOTE:</b> This feature should be implemented when the user is trying to give the impression that a premises is “lived in”. The events will occur at random times (0-59 minutes) within the defined hour.</p>  |
| <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: auto;"> <i>x id</i> </div>    | <p><b>Event Identifier</b><br/> [x] = event identifier 0 to 5<br/> [*] = continue<br/> [#] = return to previous prompt</p>   | <p>0 = Empty - no event scheduled (or schedule temporarily disabled. Keypad will beep four times and return to Schedule Number with the schedule number advanced.<br/> 1 = X-10 Device - the user is required to enter data up to and include the Device Number screen. Selection #1 is a time driven event that requires a begin and end time.<br/> 2 = Latch Key Report - the user is required to enter data up to and include the End Day screen. Selection #2 is a window driven event that requires a begin/end time.<br/> 3 = Automatic Stay Arming - the user is required to enter data up to and include the Begin Day screen. Selection #3 is a time driven event that requires a begin time to send a report.<br/> 4 = Reminder Announcements - the user is required to enter data up to and include the Begin Day screen. This is a reminder announcement.<br/> 5 = Alarm Clock - the user is required to enter the field values up to and include the Begin Day screen. This is a an alarm clock.</p> <p><b>NOTE:</b> See figure 1 for an explanation of each entry of the event identifier.</p> |
| <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: auto;"> <i>xx : Ab</i> </div> | <p><b>Begin Time (hour)</b><br/> [xx] = begin hour 00 to 12<br/> [*] = continue<br/> [#] = return to previous prompt</p> <p><b>Begin Time (am/pm)</b><br/> [0] = begin time, am (A)<br/> [1] = begin time, pm (P)<br/> [*] = continue<br/> [#] = return to previous prompt</p> | <ul style="list-style-type: none"> <li>The begin hour is a two-digit entry. To enter the hour 3, press “0” followed by “3”.</li> <li>The begin hour “00” indicates this schedule does not have a begin time.</li> <li>Press “0” to select AM or “1” to select PM.</li> </ul> <p><b>NOTE:</b> When programming schedule number 7 and 8, do not program turn on/off to occur within the same 1-hour period. This will prevent this random feature from causing a reversal of the on/off times.</p>   |

# USER FUNCTIONS

## Scheduling User Interface

|  |  |   |
|--|--|---|
| <div style="border: 1px solid black; padding: 5px; text-align: center;"> <i>b : xx</i> </div>  | <p><b>Begin Time (minute)</b><br/>         [xx] = begin minute 0 to 59<br/>         [*] = continue<br/>         [#] = return to previous prompt</p>  |   |
| <div style="border: 1px solid black; padding: 5px; text-align: center;"> <i>xx : bd</i> </div> | <p><b>Begin Day</b><br/>         [xx] = begin day 01 to 17<br/>         [*] = continue<br/>         [#] = return to previous prompt</p>  | <ul style="list-style-type: none"> <li>• If the value programmed in the Event Identifier is “3”, “4”, or “5”, and the current entry is completed, the system will save all field data up to this field. The system will beep four times and go back to the first field (Schedule Number) with the schedule number advanced.</li> <li>• If the value programmed in the Event Identifier is “1” or “2”, and the current entry is completed, the system will advance to the next programming field - End Time (hour).</li> </ul> <p><b>NOTE:</b> See figure 2 for the definition of begin day entries.</p> |
| <div style="border: 1px solid black; padding: 5px; text-align: center;"> <i>xx : AE</i> </div> | <p><b>End Time (hour)</b><br/>         [xx] = begin hour 00 to 12<br/>         [*] = continue<br/>         [#] = return to previous prompt</p> <p><b>End Time (am/pm)</b><br/>         [0] = end time, am (A)<br/>         [1] = end time, pm (P)<br/>         [*] = continue<br/>         [#] = return to previous prompt</p> | <ul style="list-style-type: none"> <li>• The end hour is a two-digit entry. To enter the hour 3, press “0” followed by “3”.</li> <li>• The end hour “00” indicates this schedule does not have a end time.</li> <li>• Press “0” to select AM or “1” to select PM.</li> </ul>  |
| <div style="border: 1px solid black; padding: 5px; text-align: center;"> <i>E : xx</i> </div>  | <p><b>End Time (minute)</b><br/>         [xx] = end minute 0 to 59<br/>         [*] = continue<br/>         [#] = return to previous prompt</p>  |   |
| <div style="border: 1px solid black; padding: 5px; text-align: center;"> <i>xx : Ed</i> </div> | <p><b>End Day</b><br/>         [xx] = end day 01 to 17<br/>         [*] = continue<br/>         [#] = return to previous prompt</p>  | <p><b>NOTE:</b> See figure 2 for the definition of end day entries.</p> <ul style="list-style-type: none"> <li>• If the event identifier is set to “2” upon completion of this field, the current schedule data will be saved and the system will go back to the next schedule number.</li> </ul>   |
| <div style="border: 1px solid black; padding: 5px; text-align: center;"> <i>x : dn</i> </div>  | <p><b>Device Number</b><br/>         [xx] = device number 1 to 8<br/>         [*] = continue<br/>         [#] = return to previous prompt</p>  | <p>[*] will accept and save the entire schedule event. The system will beep four times and go back to the beginning of the programming field (Schedule Number) with the schedule number advanced. If the current schedule number is 8, the system will wrap around and set the schedule number to 1.<br/> <b>NOTE:</b> For X-10 devices.</p>  |

# USER FUNCTIONS

## Scheduling User Interface

### Event Identifier Entries

| Entry | Event                  | Comment  |
|-------|------------------------|--|
| 0     | Empty                  | No event scheduled (or schedule is temporarily disabled)   |
| 1     | X-10 Device            | Turn an X-10 device, either on or off at begin/end times. (will have a start and end time to program) <i>(time driven)</i><br><b>NOTE:</b> SH10A siren cannot be used.   |
| 2     | Latch Key Report       | Send a special pager report (7110000) indicating system not yet disarmed. (will have a start/end time to send the report) <i>(window driven)</i> , <i>(reports only to pager)</i><br><b>NOTE:</b> Option *49 must be programmed to be 6 or higher. Make sure unit is armed prior to start of window time. In addition a secondary phone number must be programmed in Option *42.   |
| 3     | Automatic Stay Arming  | Will arm the system automatically, and bypass any open zones, at a given time. It will send a report to the pager and central station, indicating system has been auto armed stay, plus all bypass reports. (will have only a start time to send the report) <i>(time driven)</i><br><b>NOTES:</b> (1) Prior executing auto stay arming, force bypass will be executed - if option *23 was enabled.<br>(2) If pager report is required, Option *49 must be programmed to be 6 or higher. |
| 4     | Reminder Announcements | Will beep three times and then announce custom words 72, 73 and 74. This will be repeated every minute until a key is depressed, or a button type zone does an arm or disarm. †<br><b>NOTE:</b> Make sure installer programmed custom words 72-74 at the time of installation.   |
| 5     | Alarm Clock            | Will start a trouble tone (beep) on the speaker, which will continue until a key is depressed. †   |

†The beeping sounds will be terminated when any key is pressed during a remote phone control session.

**Figure 1.**

# **USER FUNCTIONS**

## **Scheduling User Interface**

### **Day of Week Entries**

| <b>Entry</b> | <b>Day</b>  |
|--------------|---|
| 00           | Invalid day entry   |
| 01           | Do event on next time match on the next Monday (will remove itself after executing)                               |
| 02           | Do event on next time match on the next Tuesday (will remove itself after executing)                              |
| 03           | Do event on next time match on the next Wednesday (will remove itself after executing)                            |
| 04           | Do event on next time match on the next Thursday (will remove itself after executing)                             |
| 05           | Do event on next time match on the next Friday (will remove itself after executing)                               |
| 06           | Do event on next time match on the next Saturday (will remove itself after executing)                             |
| 07           | Do event on next time match on the next Sunday (will remove itself after executing)                               |
| 08           | Do event on next time match every day (will run continuously, remains in schedule after executing)                |
| 09           | Do event on next time match every weekday (will run continuously, remains in schedule after executing)            |
| 10           | Do event on next time match every day of the weekend (will run continuously, remains in schedule after executing) |
| 11           | Do event on next time match on the next Monday (will run continuously, remains in schedule after executing)       |
| 12           | Do event on next time match on the next Tuesday (will run continuously, remains in schedule after executing)      |
| 13           | Do event on next time match on the next Wednesday (will run continuously, remains in schedule after executing)    |
| 14           | Do event on next time match on the next Thursday (will run continuously, remains in schedule after executing)     |
| 15           | Do event on next time match on the next Friday (will run continuously, remains in schedule after executing)       |
| 16           | Do event on next time match on the next Saturday (will run continuously, remains in schedule after executing)     |
| 17           | Do event on next time match on the next Sunday (will run continuously, remains in schedule after executing)       |

**Figure 2.**

# USER FUNCTIONS

## Remote Phone Control Feature

The ReadyGuard-REN is equipped with a remote interactive phone capability that permits access to the security system from any off-site touch-tone telephone using all user codes. If this feature has been programmed, the system will provide the appropriate voice messages and any system beeping sounds indicating the status of the security system over the phone line. (Refer to Summary of Audible Notification for further information.) The following functions can be performed from any remote touch-tone telephone:

- Disarm the system.
- Arm the system in STAY or AWAY mode.
- Activate or deactivate X-10 devices.
- Bypass zones.
- Check system status.

### NOTE

- (1) All voice announcements on the phone line will also be announced on the local speaker, unless the system has been placed in the mute mode.
- (2) Entry/Exit beeps will be terminated if you enter the remote phone access mode.

The remote access session will be aborted if:

- A report must be sent.
- Any local or wireless key entry (e.g. 5827), except [\*], is made.
- User Code is not entered within eight (8) seconds of call pickup (during the “system.....system announcement”).
- No keys are depressed for a period of 15 seconds and while no announcement has been made by the system. Any remote key entry will, however extend this timeout back to 15 seconds.

It will not be possible to begin a remote access session if:

- A report must be sent
- The system is in any Test mode.
- During real time clock setting.
- During scheduling setup.
- Panel is in shutdown mode (programmed by your installer).
- Panel is in Macro learning mode.
- Remote phone control feature has not been enabled by your installer.

**NOTE:** If a remote phone session is not granted by the system, for any of the reasons identified above, a modem tone will be generated before the end of the session.

## Using Remote Phone Control Feature

Dial the controls’s phone number. If no answering machine is present, the control will pick up between 1 and 14 rings, depending on the number programmed by your installer and will periodically announce “SYSTEM”. During a remote phone control session “PC” will be displayed on the control.

**Enter:**     (within eight seconds)

Your user code

The system status will be announced. Enter phone control commands as described on the next page:

If an answering machine is on the premises, you need to dial the premises and hang up on the first ring. Wait at least five (5) seconds (but no more than 22 seconds) and dial the premises phone number again. The control will pick up and periodically announce “SYSTEM”.

# USER FUNCTIONS

## Remote Phone Control Feature

**Enter:**     (within eight seconds)

Your user code

The system status will be announced.

### Remote Phone Control Commands

**To remotely disarm system:**     + [1]

Your user code

**To remotely arm in AWAY mode:**     + [2]

Your user code

**To remotely arm in STAY mode:**     + [3]

Your user code

**To remotely arm in AWAY or STAY mode with no delay:**     + [2] or [3] + [0]

Your user code

**To remotely activate X-10 devices 1-6:** [#] + [4] + device no.

**To remotely activate X-10 devices 7 & 8:**     + [#] + [4] + device no.

Your user code

**To remotely deactivate X-10 devices 1-6:** [#] + [7] + device no.

**To remotely deactivate X-10 devices 7 & 8:**     + [#] + [7] + device no.

Your user code

**To remotely Bypass zones:**     + [6] + zone no.

Your user code

**To remotely activate Forced Bypass:**     + [6] + [#]

Your user code

**To remotely check system status:** [\*]

**To end remote phone session:** Hang Up or     + [9]

Your user code

- NOTES:**
- (1) Check with your installer to see if the Forced Bypass mode has been enabled.
  - (2) When bypassing zones, make sure a confirmation beep sounds for each zone that has been bypassed.

# USER FUNCTIONS

## Speaker Phone Feature

If this feature has been programmed the ReadyGuard-REN is capable of operating as a speaker phone.

During speaker phone operation the system will provide the following functions:

- All function/event processing will continue to operate, but there will be no announcements.
- The ARMED (red) and READY (green) LEDs will alternately blink.
- “PH” will be displayed.

**NOTE:** The system will enter the Speaker phone mode if an alarm or trouble is stored in the system memory. Although “PH” may not appear, the LEDs will alternately blink indicating you are currently in the Speaker Phone mode.



**Do not use the speaker phone as the only telephone in your home since in some special cases the speaker phone is not functional.**

The system will not enter speaker phone mode if:

- The feature has not been programmed.
- A report is being sent.
- An audible alarm is present.
- An announcement is being made or a recorded message is being played back.
- A message is being recorded.
- AC power is not present

The speaker phone will be aborted if:

- A report must be sent.
- An audible alarm or trouble has occurred.
- AC power is lost.

## Using the Speaker Phone Feature

When the ReadyGuard-REN is operating in the speaker phone mode the system keypad functions as a telephone keypad and the only security keypad functions that will remain enabled are the panic keys and the speaker volume control. (refer to Volume Adjustment section) You may adjust the volume before entering speaker phone mode or after dialing the desired number. In the speaker phone mode, if a zone is violated and has triggered an entry/exit delay, the system will automatically change the keypad from telephone to security mode. This allows the user to disarm the system or take other appropriate actions in the security mode without interrupting the telephone session. To regain telephone keypad control (i.e.: to enter an account number or menu selection) you will need to reactivate the telephone keypad as described below.

### ReadyGuard-REN Speaker Phone Functions

**To place a call using the Speaker Phone:** [#] + **AUX** and dial the desired phone number

**To answer a call using the Speaker Phone:** [#] + **AUX**

**To flash (switch between two calls using call waiting):** **AUX**

**To hang up:** **OFF**

**To activate/deactivate (toggle) ringer:** [#] + **VOLUME** + **AUX**

**To return the keypad to telephone mode after disarming the system:** [#] + **AUX**

- NOTES:**
- (1) The speaker phone ringer can only be enabled/disabled when the speaker phone mode is not active. The system will ring once to confirm the ringer is enabled. Entering [#] + **VOLUME** + **AUX** a second time will disable the ringer. No ring will confirm that the ringer is disabled.
  - (2) The speaker phone ringer will not ring when an alarm, trouble or entry/exit delay are sounding.
  - (3) The ReadyGuard-REN speaker phone does not provide a “hold” feature

### NOTE

If you are using pulse (rotary) dialing, make sure that ReadyGuard-REN has finished dialing the last digit you dialed, (listen to pulses) before dialing the next



# **FIRE ALARM SYSTEM (If Installed)**

## **General Information**



ReadyGuard-REN is not intended for UL985 Household Fire applications unless a 24-hour backup battery (P/N LYNXRCHKIT-HC) is installed.

### **General**

Your fire alarm system (if installed) is active 24 hours a day, providing continuous protection. In the event of an emergency, the installed smoke and heat detectors will automatically activate your security system, triggering a loud, intermittent sound from the keypad. An intermittent sound will also be produced by optional exterior sounders, and interlaced with the voice descriptor, sounding every 15 seconds. A “FIRE” message will appear at your keypad and remain on until you silence and clear the alarm display.

### **In Case of Fire**

1. Should you become aware of a fire emergency *before* your detectors sense the problem, go to your nearest keypad and press the single panic key (or panic key pair) assigned as FIRE emergency (if programmed by the installer) and hold down for at least 2 seconds. The alarm will sound.
2. Evacuate all occupants from the premises.
3. If flames and/or smoke are present, leave the premises and notify your local Fire Department immediately.
4. If no flames or smoke are apparent, investigate the cause of the alarm. The zone number of the zone(s) in an alarm condition will appear at the keypad.

### **Silencing a Fire Alarm**

1. Silence the alarm by entering     +  OFF key.  
Your user code  
To clear the alarm display, enter     +  OFF key again.  
Your user code
2. If the keypad indicates a trouble condition after the second OFF sequence, check that smoke detectors are not responding to smoke- or heat-producing objects in their vicinity. Should this be the case, eliminate the source of heat or smoke.
3. If this does not remedy the problem, there may still be smoke in the detector. Clear it by fanning the detector for about 30 seconds.
4. When the problem has been corrected, clear the display by entering     +  OFF key.  
Your user code

# FIRE ALARM SYSTEM

## National Fire Protection Association's Smoke Detector Recommendations

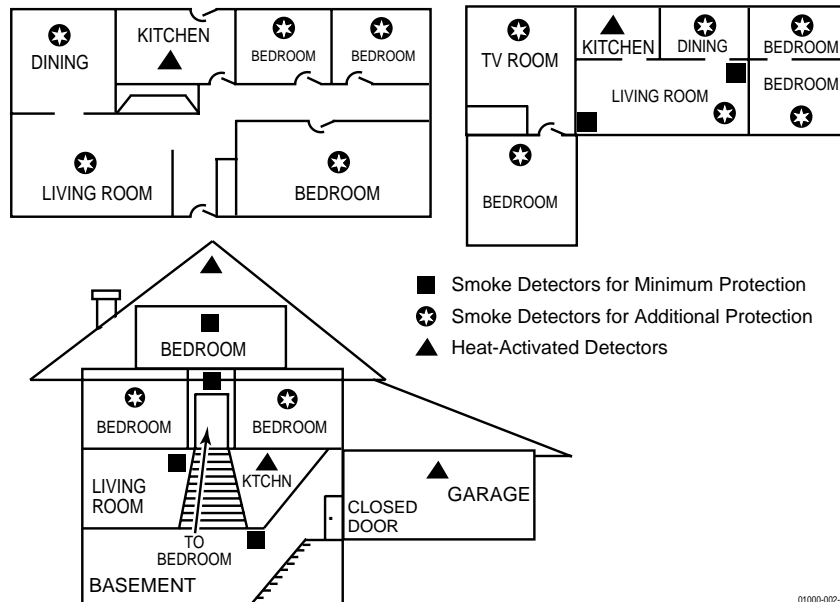


ReadyGuard-REN is not intended for UL985 Household Fire applications unless a 24-hour backup battery (P/N LYNXRCHKIT-HC) is installed.

With regard to the number and placement of smoke and heat detectors, we subscribe to the recommendations contained in the National Fire Protection Association's (NFPA) Standard #74 noted below.

Early warning fire detection is best achieved by the installation of fire detection equipment in all rooms and areas of the household. The equipment should be installed as follows: A smoke detector installed outside of each separate sleeping area, in the immediate vicinity of the bedrooms and on each additional story of the family living unit, including basements and excluding crawl spaces and unfinished attics.

In addition, the NFPA recommends that you install heat or smoke detectors in the living room, dining room, bedroom(s), kitchen, hallway(s), attic, furnace room, utility and storage rooms, basements and attached garages.



01000-002-V0

# FIRE ALARM SYSTEM

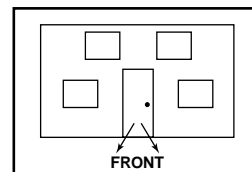
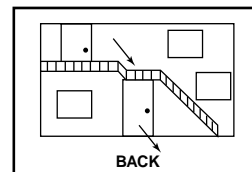
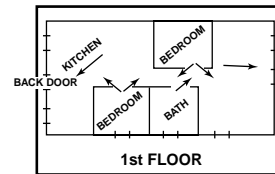
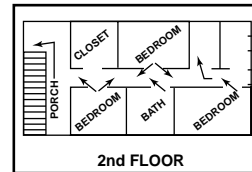
## Emergency Evacuation



ReadyGuard-REN is not intended for UL985 Household Fire applications unless a 24-hour backup battery (P/N LYNXRCHKIT-HC) is installed.

Establish and regularly practice a plan of escape in the event of fire. The following steps are recommended by the National Fire Protection Association:

1. Position your detector or your interior and/or exterior sounders so that they can be heard by all occupants.
2. Determine two means of escape from each room. One path of escape should lead to the door that permits normal exit from the building. The other should be an alternative escape, such as a window, should your path to that door be unpassable. Station an escape ladder at such windows if there is a long drop to the ground.
3. Sketch a floor plan of the building. Show windows, doors, stairs and rooftops that can be used to escape. Indicate escape routes for each room. Keep these routes free from obstruction and post copies of the escape routes in every room.
4. Assure that all bedroom doors are shut while you are asleep. This will prevent deadly smoke from entering while you escape.
5. Try the door. If the door is hot, check your alternate escape route. If the door is cool, open it cautiously. Be prepared to slam the door if smoke or heat rushes in.
6. When smoke is present, crawl on the ground. Do not walk upright, since smoke rises and may overcome you. Clearer air is near the floor.
7. Escape quickly; don't panic.
8. Establish a place outdoors, away from your house, where everyone can meet and then take steps to contact the authorities and account for those missing. Choose someone to assure that nobody returns to the house — many die going back.



01000-023-V0

# SYSTEM FUNCTIONS

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## Security Codes

### General Information

For additional security you (the Master User Code) can assign secondary user codes to individual users enabling them to perform specific system functions. These secondary users are identified by "user numbers" when their codes are assigned. You can assign up to 6 user codes (2-digit user numbers 03-08). Note that the master user is the only one who can assign codes to secondary users, and is designated user no. 02; user no. 01 is the Installer's code.

All codes can be used interchangeably when performing system functions (a system armed with one user's code can be disarmed by another user's code), with the exception of the Babysitter Code described below.

**Babysitter Code (User 07):** This code can be used to arm the system, but cannot disarm the system **unless** the system was armed with this code. This code is typically assigned to someone (such as a babysitter) who needs to arm/disarm the system only at certain times. The Babysitter Code is assigned to User 07.

**Duress Code (User 08):** This feature is intended for use when you are forced to disarm or arm the system under threat. When used, the system will act normally, but can silently notify the alarm monitoring company of your situation, if that service has been provided. Duress Code is assigned to User 08.

**The Duress Code is useful only when the system is connected to an alarm monitoring company.**

### To Add/Delete a User or Change a User's Code

#### Changing the Master User Code

Follow the procedure for changing a user's code, but enter User No. 02 and enter the new code twice.

**IMPORTANT:** Temporary users of the system (e.g., babysitters, cleaning staff) should not be shown how to use any system function they do not need to know, such as bypassing protection zones for example.

Sequential key depressions for all steps in a procedure must be made within 2 seconds of one another, or else the entire entry is aborted and must be repeated from its beginning.

**Add a user code:**     +  Key + user number (03-08) + user's code  
Master user code

**Delete a user code:**     +  Key + user number (03-08)  
Master user code

Wait (about 3 seconds) until the keypad beeps once before pressing any other key. The code is automatically deleted.

# **SYSTEM FUNCTIONS**

## ***Testing the System (to be conducted weekly)***

### **Entering Test Mode**

The **TEST** key puts your system into the Test mode, which allows each protection point to be checked for proper operation. The keypad sounds a single beep every 45 seconds as a reminder that the system is in the Test mode.

**NOTE:** An alarm message will not be sent to your alarm monitoring company during the following tests.

Disarm the system and close all protected windows, doors, etc. The “READY” indicator should be lit.

**Enter:**     + **TEST** key  
Your user code

**WATCH.** All LCD segments will light for 3 seconds.

**LISTEN.** The external sounder should sound for 2 seconds and then turn off. If the sounder does not sound, notify your service company.

**FAULT ZONES.** Open each protected door and window in turn and listen for three beeps from the keypad, followed by the zone’s Voice Descriptor, if it is programmed. Identification of each faulted protection point should appear on the display. The display will clear when the door or window is closed.

Walk in front of any interior motion detectors (if used) and listen for three beeps and/or voice descriptors, if programmed. The identification of the detector should appear on the display when it is activated, and its voice descriptor will be announced (if programmed). The display will clear when no motion is detected. Note that if wireless motion detectors are used, there is a 3-minute delay between activations. This is to conserve battery life.

To test all smoke detectors, follow the manufacturer's instructions. The identification of each detector should appear on the display when each is activated.

If a problem is experienced with any protection point (no confirming sounds, no display), notify your service company.

When all protection points have been checked and are intact (closed), there should be no zone identification numbers displayed on the keypad.

### **Exit Test Mode**

When testing is completed, exit the TEST mode by entering:     + **OFF** key.  
Your user code

**NOTES:** (1) If the Test mode is inadvertently left active, it automatically turns off after 4 hours.  
(2) Macros cannot be run from the Test mode.

# SYSTEM FUNCTIONS

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## Trouble Messages

### Typical Trouble Condition Displays

To silence the beeping sound for fault conditions, press any key.

|                                   |   |
|-----------------------------------|---|
| <b>FAULT</b>                      | Indicates that a problem exists with the zone(s) displayed, accompanied by rapid beeping. First, determine if the zone(s) displayed are intact and make them so if they are not. If the zone uses a wireless detector, check that changes in the room (moving furniture, televisions, etc.) are not blocking wireless signals from the detector. If the problem has been corrected, the zone descriptor(s) and <b>FAULT</b> should disappear from the display. If not, key an OFF sequence (security code plus OFF) to clear the display. A fault condition can also indicate a wiring problem. If the "FAULT" display persists, notify your service company. Note that the system will not allow arming if a fault condition exists. To arm the system with a fault condition present, you must first bypass the zone(s) having the fault condition. |
| <b>FC</b>                         | Indicates that a failure has occurred in the telephone communication portion of your system or a problem with the phone line existed when dialing was attempted. <sup>†</sup>   |
| <b>CC</b>                         | Indicates that the control is on-line with the central station's remote computer. The control will not operate while on-line. Wait a few minutes. The display should disappear.   |
| <b>dI</b>                         | If this remains displayed for more than 1 minute, the system is disabled. <sup>†</sup>  |
| <b>CA</b>                         | Indicates a cancelled alarm. See <i>Entry/Exit Delay</i> section  |
| <b>EA</b>                         | Indicates an exit alarm. See <i>Entry/Exit Delay</i> section.   |
| <b>90</b>                         | Indicates that the system has detected an RF jam condition or excessive interference. If the condition persists, notify your service company.   |
| <b>LOW BAT</b><br>(no zone no.)   | Accompanied by a once-per 45 seconds beeping at the keypad, indicates a low system battery condition exists. Refer to the Changing the ReadyGuard-REN System Battery section. <sup>†</sup>  |
| <b>LOW BAT</b><br>(with zone no.) | Accompanied by a once-per-45 seconds beeping at the keypad, indicates a low battery condition exists in the wireless transmitter displayed. <sup>†</sup>  |
| <b>LOW BAT</b><br>(with zone 00)  | Accompanied by a once-per-45 seconds beeping at the keypad, indicates a low battery condition exists in a wireless keypad. <sup>†</sup>   |

<sup>†</sup> Notify your service company.

### Routine Care

- Treat the components of your security system as you would any other electrical equipment. Do not slam sensor-protected doors or windows.
- Keep dust from accumulating on the keypad and all protective sensors, particularly on motion sensors and smoke detectors.
- The keypad and sensors should be cleaned carefully with a dry soft cloth. **Do not spray water or any other fluid on the units.**

# SYSTEM FUNCTIONS

## Maintaining your system

The components of your security system are designed to be as maintenance-free as possible. To make sure that your system is in working condition, do the following:

1. Test your system weekly.
2. Test your system after any alarm occurs (see the *TESTING THE SYSTEM* section).

### Low Battery Conditions in Wireless Sensors

Each wireless sensor in your system has a 9-volt or 3-volt battery. The system detects low battery conditions in wireless sensors, including smoke detectors, personal emergency transmitter, and the portable wireless keypad, and displays a "LOW BAT" message on the master keypad, which also beeps. A low battery in a wireless keypad is detected as soon as one of its keys is pressed, and the master keypad (e.g. Ademco 5827) will display "00". In addition, a wireless smoke detector with a low battery also emits a "chirp" sound approximately once every 20–30 seconds, identifying itself as the smoke detector with the weak battery.

**NOTE:** A low battery message means that battery replacement in the indicated sensor(s) is due within 30 days. In the meantime, a sensor with a low battery is still operational.

To silence Low Battery Warning Tones at the Keypad: Press the  key.

The low battery message display will remain on as a reminder. When you replace the weak battery with a fresh one, the sensor will send a "good battery" signal to the control when the sensor is activated (opening/closing of door, window, etc.).

To clear the "LOW BAT" message enter:     +  key.  
Your user code

#### When replacing batteries, use only those recommended by your installer.

Alkaline batteries provide a minimum of 1 year of operation, and in most units and applications, provide 2–4 years of service. 3-volt lithium batteries may provide from 4-7 years of operation. Actual battery life will depend on the environment in which the sensor is used, the number of signals that the transmitter in the sensor has had to send, and the specific type of sensor. Factors such as humidity, high or low temperatures, and large swings in temperature may all lead to the reduction of actual battery life in an installation.

### Changing the ReadyGuard-REN System Battery

In the event of an AC power loss, the ReadyGuard-REN is powered by a rechargeable, nickel-metal hydride battery pack. The battery pack should be replaced when a "LOW BAT" message with no zone number is displayed.

**NOTE: The battery pack (P/N LYNXRCHKIT-SC or LYNXRCHKIT-HC) should be changed every four years and must be replaced by a qualified service technician.**

Following battery pack replacement, rechargeable batteries may take up to 48 hours to charge. The "LOW BAT" message may be displayed after one minute, however it should clear within 4 hours or by entering Test Mode.

# Summary Of Audible Notification

\*UPPER CASE indicates announcements after pressing **STATUS** once. Lower case indicates announcements after pressing **STATUS** twice.

| SOUND   | CAUSE   | DISPLAY   | ANNOUNCEMENT*  |
|---|---|---|--|
| INTERRUPTED<br>Speaker and external piezo and bell                | FIRE ALARM  | <b>FIRE ALARM</b> is displayed; zone number in alarm displayed.   | fire alarm + zone voice descriptor (Voice descriptor is interlaced with the siren and sounds every 45 seconds) |
| CONTINUOUS<br>Speaker and external piezo and bell                 | BURGLARY/AUDIBLE EMERGENCY ALARM  | <b>ALARM</b> is displayed; zone number in alarm displayed.  | alarm + zone voice descriptor (Voice descriptor is interlaced with the siren and sounds every 45 seconds)      |
| ONE SHORT BEEP (not repeated)<br>Speaker and external piezo       | a. SYSTEM DISARM<br>b. SYSTEM ARMING ATTEMPT WITH AN OPEN ZONE.<br>c. BYPASS VERIFY                             | a. Green LED on steady<br>b. The number of the open protection zone is displayed after pressing <b>STATUS</b> .<br>c. Numbers of the bypassed protection zones are displayed (One beep is heard for each zone displayed). | a. DISARMED-READY TO ARM<br>b. DISARMED-NOT READY TO ARM<br>c. zones bypassed                                  |
| ONE SHORT BEEP (once every 45 secs)<br>Speaker and external piezo | a. SYSTEM IS IN TEST MODE<br>b. LOW BATTERY AT A TRANSMITTER<br>c. SYSTEM LOW BATTERY<br>d. FAIL TO COMMUNICATE | a. Opened zone identifications will appear.<br>b. <b>LOW BAT</b> displayed with zone number of transmitter.<br>c. <b>LOW BAT</b> displayed with no zone no.<br>d. <b>FC</b> displayed with no zone no.                    | a. No announcement<br>b. low battery + zone voice descriptor<br>c. system low battery<br>d. check system       |
| TWO SHORT BEEPS<br>Speaker and ext. piezo                         | ARM AWAY OR MAXIMUM   | <b>AWAY</b> or <b>AWAY + INSTANT</b> is displayed. Red ARMED indicator is lit.  | ARMED AWAY [INSTANT] – EXIT NOW  |
| THREE SHORT BEEPS<br>Speaker and external piezo                   | a. ARM STAY OR INSTANT<br>b. ZONE OPENED WHILE SYSTEM IS IN CHIME MODE.   | a. <b>STAY</b> or <b>STAY + INSTANT</b> is displayed. Red ARMED indicator is lit.<br>b. <b>CHIME</b> displayed, number of open protection zone will be displayed if the Status key is pressed.                            | a. ARMED STAY [INSTANT] – EXIT NOW<br>b. zone voice descriptor   |
| RAPID BEEPING<br>Speaker and external piezo                       | a. TROUBLE<br>b. MEMORY OF ALARM  | a. <b>FAULT</b> displayed. Number of troubled protection zone is displayed.<br>b. <b>FIRE ALARM</b> or <b>ALARM</b> is displayed; zone number in alarm is displayed.  | a. fault + zone voice descriptor<br>b. fire alarm or alarm + zone voice descriptor                             |
| SLOW BEEPING<br>Speaker and external piezo                        | a. ENTRY DELAY WARNING<br>b. EXIT DELAY WARNING   | a. Exceeding the delay time without disarming causes alarm.<br>b. <b>AWAY</b> or <b>AWAY + INSTANT</b> is displayed   | a. DISARM SYSTEM NOW<br>b. ARMED [AWAY] [INSTANT] – EXIT NOW   |

## Additional Announcements:

Pressing **STATUS** key once will announce the following primary messages, depending on the system's status at the time:

Disarmed-Ready to Arm [check system]

Disarmed [not ready to arm]

Armed [away] [stay] [instant] [check system] [exit now]

Pressing the **STATUS** key twice will announce the following secondary messages, depending on the system's status at the time:

Fire Alarm + zone voice descriptor

Fault + zone voice descriptor

Zones Bypassed

Alarm + zone voice descriptor

Low Battery + zone voice descriptor

System Low Battery

Fire Fault + zone voice descriptor

Chime

AC Loss

**NOTE:** If there are no secondary messages, the primary status messages will be announced.

## LED Meanings

ARMED LED: ON = System armed

READY LED: ON = System disarmed, ready to arm

(Red) OFF = System disarmed

(Green) Blinking = System disarmed, not ready to arm

Blinking = System armed, but a fault exists or once per second when AVM (VOX or Talk) or speaker phone mode is active.

(a fault exists) or once per second when AVM (VOX or Talk) or speaker phone mode is active.

**NOTE:** When the system is armed, the READY LED turns off.



## UL NOTICE: This is a "Grade A" residential system.

FCC ID: CFS8DLLYNX

### RADIO FREQUENCY EMISSIONS

#### Federal Communications Commission (FCC) Part 15

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

#### Industry Canada

This Class B digital apparatus complies with Canadian ICES-003.

Cet Appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

### TELEPHONE/MODEM INTERFACE

#### Federal Communications Commission (FCC) Part 68

This equipment complies with Part 68 of the FCC rules. On the front cover of this equipment is a label that contains the FCC registration number and Ringer Equivalence Number (REN). You must provide this information to the telephone company when requested.

This equipment uses the following USOC jack: RJ31X

This equipment may not be used on telephone-company-provided coin service. Connection to party lines is subject to state tariffs. This equipment is hearing-aid compatible.

#### Industry Canada

**NOTICE:** The Industry Canada Label identifies certified equipment. This certification means that the equipment meets telecommunications network protective, operational and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document(s). The Department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

**Caution:** Users should not attempt to make such connections themselves but should contact appropriate electric inspection authority, or electrician, as appropriate.

#### Ringer Equivalence Number Notice:

The **Ringer Equivalence Number** (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5.

### IN THE EVENT OF TELEPHONE OPERATIONAL PROBLEMS

In the event of telephone operational problems, disconnect the control by removing the plug from the RJ31X (CA38A in Canada) telephone wall jack. We recommend that your certified installer demonstrate disconnecting the phones on installation of the system. Do not disconnect the phone connection inside the control/communicator. Doing so will result in the loss of your phone lines. If the regular phone works correctly after the control/communicator has been disconnected from the phone lines, the control/communicator has a problem and should be returned for repair. If upon disconnection of the control/communicator, there is still a problem on the line, notify the telephone company that they have a problem and request prompt repair service. The user may not under any circumstances (in or out of warranty) attempt any service or repairs to the system. It must be returned to the factory or an authorized service agency for all repairs.

## OWNER'S INSURANCE PREMIUM CREDIT REQUEST

This form should be completed and forwarded to your homeowner's insurance carrier for possible premium credit.

### A. GENERAL INFORMATION:

Insured's Name and Address: \_\_\_\_\_  
\_\_\_\_\_

Insurance Company: \_\_\_\_\_ Policy No.: \_\_\_\_\_

First Alert Professional's ReadyGuard-REN \_\_\_\_\_ Other \_\_\_\_\_

Type of Alarm:  Burglary  Fire  Both

Installed by: \_\_\_\_\_ Name \_\_\_\_\_ Served by: \_\_\_\_\_ Name \_\_\_\_\_  
\_\_\_\_\_ Address \_\_\_\_\_ Address \_\_\_\_\_

### B. NOTIFIES (Insert B = Burglary, F = Fire)

Local Sounding Device \_\_\_\_\_ Police Dept. \_\_\_\_\_ Fire Dept. \_\_\_\_\_

Central Station  Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
Phone: \_\_\_\_\_

### C. POWERED BY: A.C. With Rechargeable Power Supply

D. TESTING:  Quarterly  Monthly  Weekly  Other \_\_\_\_\_

continued on other side

**OWNER'S INSURANCE PREMIUM CREDIT REQUEST (cont.)**

**E. SMOKE DETECTOR LOCATIONS**

- Furnace Room                       Kitchen                       Bedrooms                       Attic  
 Basement                       Living Room                       Dining Room                       Hall

**F. BURGLARY DETECTING DEVICE LOCATIONS:**

- Front Door                       Basement Door                       Rear Door                       All Exterior Doors  
 1st Floor Windows                       All Windows                       Interior Locations  
 All Accessible Openings, Including Skylights, Air Conditioners and Vents

**G. ADDITIONAL PERTINENT INFORMATION:**

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Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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## **WARNING!**

### **THE LIMITATIONS OF THIS ALARM SYSTEM**

While this system is an advanced design security system, it does not offer guaranteed protection against burglary or fire or other emergency. Any alarm system, whether commercial or residential, is subject to compromise or failure to warn for a variety of reasons. For example:

- Intruders may gain access through unprotected openings or have the technical sophistication to bypass an alarm sensor or disconnect an alarm warning device.
- Intrusion detectors (e.g. passive infrared detectors), smoke detectors, and many other sensing devices will not work without power. Battery operated devices will not work without batteries, with dead batteries, or if the batteries are not put in properly. Devices powered solely by AC will not work if their AC power supply is cut off for any reason, however briefly.
- Signals sent by wireless transmitters may be blocked or reflected by metal before they reach the alarm receiver. Even if the signal path has been recently checked during a weekly test, blockage can occur if a metal object is moved into the path.
- A user may not be able to reach a panic or emergency button quickly enough.
- While smoke detectors have played a key role in reducing residential fire deaths in the United States, they may not activate or provide early warning for a variety of reasons in as many as 35% of all fires, according to data published by the Federal Emergency Management Agency. Some of the reasons smoke detectors used in conjunction with this System may not work are as follows. Smoke detectors may have been improperly installed and positioned. Smoke detectors may not sense fires that start where smoke cannot reach the detectors, such as in chimneys, in walls, or roofs, or on the other side of closed doors. Smoke detectors also may not sense a fire on another level of a residence or building. A second floor detector, for example, may not sense a first floor or basement fire. Moreover, smoke detectors have sensing limitations. No smoke detector can sense every kind of fire every time. In general, detectors may not always warn about fires caused by carelessness and safety hazards like smoking in bed, violent explosions, escaping gas, improper storage of flammable materials, overloaded electrical circuits, children playing with matches, or arson. Depending upon the nature of the fire and/or the locations of the smoke detectors, the detector, even if it operates as anticipated, may not provide sufficient warning to allow all occupants to escape in time to prevent injury or death.
- Passive Infrared Motion Detectors can only detect intrusion within the designed ranges as diagrammed in their installation manual. Passive Infrared Detectors do not provide volumetric area protection. They do create multiple beams of protection, and intrusion can only be detected in unobstructed areas covered by those beams. They cannot detect motion or intrusion that takes place behind walls, ceilings, floors, closed doors, glass partitions, glass doors, or windows. Mechanical tampering, masking, painting or spraying of any material on the mirrors, windows or any part of the optical system can reduce their detection ability. Passive Infrared Detectors sense changes in temperature; however, as the ambient temperature of protected area approaches the temperature range of 90° to 105°F, the detection performance can decrease.
- Alarm warning devices such as sirens, bells or horns may not alert people or wake up sleepers if they are located on the other side of closed or partly open doors. If warning devices sound on a different level of the residence from the bedrooms, then they are less likely to waken or alert people inside the bedrooms. Even persons who are awake may not hear the warning if the alarm is muffled from a stereo, radio, air conditioner or other appliance, or by passing traffic. Finally, alarm warning devices, however loud, may not warn hearing-impaired people or waken deep sleepers.
- Telephone lines needed to transmit alarm signals from a premises to a central monitoring station may be out of service or temporarily out of service. Telephone lines are also subject to compromise by sophisticated intruders.
- Even if the system responds to the emergency as intended, however, occupants may have insufficient time to protect themselves from the emergency situation. In the case of a monitored alarm system, authorities may not respond appropriately.
- This equipment, like other electrical devices, is subject to component failure. Even though this equipment is designed to last as long as 10 years, the electronic components could fail at any time.

The most common cause of an alarm system not functioning when an intrusion or fire occurs is inadequate maintenance. This alarm system should be tested weekly to make sure all sensors and transmitters are working properly.

Installing an alarm system may make one eligible for lower insurance rates, but an alarm system is not a substitute for insurance. Homeowners, property owners and renters should continue to act prudently in protecting themselves and continue to insure their lives and property.

We continue to develop new and improved protection devices. Users of alarm systems owe it to themselves and their loved ones to learn about these developments.

## **SERVICING INFORMATION**

Your local First Alert Professional dealer is the person best qualified to service your alarm system. Arranging some kind of regular service program with him is advisable.

Your local First Alert Professional dealer is:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

### ONE YEAR LIMITED WARRANTY

Pittway Corporation, and its divisions, subsidiaries and affiliates ("Seller"), 165 Eileen Way, Syosset, New York 11791, warrants its security equipment (the "product") to be free from defects in materials and workmanship for one year from date of original purchase, under normal use and service. Seller's obligation is limited to repairing or replacing, at its option, free of charge for parts, labor, or transportation, any product proven to be defective in materials or workmanship under normal use and service. Seller shall have no obligation under this warranty or otherwise if the product is altered or improperly repaired or serviced by anyone other than the Seller. In case of defect, contact the security professional who installed and maintains your security equipment or the Seller for product repair.

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